**Segment: Reactivation - DSL/MHV + Login.gov + ID.me**

[h1] **Veterans: Use your Login.gov or ID.me account to manage your VA benefits online**

Our records show that you have both a verified **Login.gov** and **ID.me** account. We’re contacting you to encourage you to start using one of these accounts when you sign in to a VA website or mobile app in the future.

[h2] **Why to start using your Login.gov or ID.me account**

On December 31, 2024, we’ll transition to only 2 modern, secure account options for VA.gov and other VA online services: **Login.gov** or **ID.me**. You’ll then no longer be able to use other accounts (like **DS Logon** or **My Health*e*vet**) to sign in to VA online services anymore. We encourage you to start using your **Login.gov** or **ID.me** account now so you have plenty of time to get used to it before this change.

**Login.gov** and **ID.me** accounts meet modern security standards. These accounts protect your data at 2 levels—so only you can access and change your stored information.

When you sign in using your **Login.gov** or **ID.me** account, you’ll have access to all the same VA information and services you access today with any other accounts you may use (like **DS Logon** or **My Health*e*vet**).

To learn more about Login.gov, go to: [www.login.gov](http://www.login.gov/)

To learn more about ID.me, go to: [www.id.me](http://www.id.me/)

[CTA: Sign in to VA.gov]

< <https://www.va.gov/?next=loginModal>>

[h2] **Having trouble signing in?**

We’re here to help. If you have trouble signing in, get answers to some commonly asked questions about signing in to VA.gov. Go to [www.va.gov/resources/signing-in-to-vagov](http://www.va.gov/resources/signing-in-to-vagov).

If you still can’t sign in, call us at 800-698-2411 (TTY: 711) and select 0. We’re here 24 hours a day, 7 days a week.